

## Significant events in 2022

### The main events in Italy

- > May 19, 2022 – The tender for the project of the construction of the new bus depot in Viale Toscana has been awarded. An innovative concept for 20,000 square meters metro dedicated to the shelter and maintenance of 100 electric buses to add green areas and sports fields open to the public on the surface. A further piece of the “*Full Electric*” plan.
- > June 21, 2022 - ATM publishes the online platform for claiming annual or monthly subscription reimbursement.
- > November 26, 2022 - The M4, the new automatic-guided metro line managed by ATM, identified by the blue color, opens for operation with the first six stations: Linate airport (terminal), Repetti, Forlanini station (interchange with suburban railway lines), Argonne, Susa and Dateo (interchange with suburban railway lines).

### Covid-19 emergency management

- > January 10, 2022 - The Super *Green Pass*, certification issued to persons vaccinated or healed from infection, becomes mandatory by DecreeLaw to access local public transport until the cessation of the state of emergency health from Covid-19; the protective mask Ffp2 is also mandatory on board the cars and waiting in the stations and stops. In relation to the respect of the anti Covid-19 measures, random checks are carried out (requests to show the Green Pass) by the Law Enforcement Forces supported by ATM personnel at the stations and at surface stops. The strengthening of the service, the activities of sanitizing the means of transportation and the dissemination of the messages of the communication campaigns in place since the previous months continue.
- > April 1, 2022 - Following the cessation of the state of emergency health established by Decree Law on March 31, 2022, the vehicles return to the capacity of 100%, for access to public transport the obligation of Green Pass is no longer required and the use of the protective mask model Ffp2 remains mandatory. ATM, with the return to normal capacity of the vehicles, during the month of April operates a gradual revision of the plan to upgrade the service in place from September 2021, keeping it on some particularly used bus lines. The sanitizing operations of trains and surface vehicles continue and in all stations, the dispensers of sanitizing gel for the hands remain available to customers.
- > June 15, 2022 - By order of the Ministry of Health, the obligation to use the protective mask Ffp2 on local public transport means such as buses, trams, trolleybuses and trains is extended from June 16 to September 30, 2022. ATM spreads the new travel rules through its social and digital channels and with metropolitan ads.
- > July 2022 - The Company issues new guidelines, inspired by previous guidelines, with regard to the prevention and containment of the spread of contagion, which describes the measures to be applied in the field of work on the means and in the different locations and workplaces of the company in relation to the specific risks related to the outbreak from Covid-19.<sup>1</sup>

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<sup>1</sup> Safety guidelines for emergency management COVID-19 issued within the organization since May 2020.

- > October 1, 2022 - The obligation to wear the protective mask Ffp2 on board the vehicles, at the station and at the surface stops ceases; ATM eliminates all the information materials related to the Covid-19 emergency present on the cars, stops, stations and screens of the automatic ticket distribution machines located in the subway stations.

#### Extraordinary maintenance work and improvement of the infrastructure of the metro network and the tramway network

- > May-December 2022 - As part of the program for the general upgrading of M2's infrastructure, ATM carries out extraordinary maintenance operations along the axis of the Martesana aimed, in this phase, at the replacement of 20 kilometers of tracks between the stations of Cascina Gobba and Gessate. The Company, on the route of the affected routes along which it is necessary to interrupt the movement of trains for the carrying out of the works, activates a bus service to allow the movements of the customers.
- > May 2 - September 11, 2022 - ATM, with a view to the constant improvement of safety, carries out renovation and replacement of the tramway infrastructure in the Piazzale of Porta Lodovica with the laying of 600 meters of new tracks, 7 new radio frequency exchanges and of the asphalt pavement that replaces the pre-existing blocks. The work involves changes in the route of the surface lines 9, 15, 59, 71, 79 and N25/26.
- > May 2 - June 1, 2022 - ATM carries out consolidation of the tunnel between Piola and Lambrate on M2 following the waterproofing works started in 2019. In order to allow construction activities, from Monday to Friday after 22.30 until the end of the service trains stop on the same platform at Loreto, Piola and Lambrate.
- > August 13-21, 2022 - In the Amendola station of the M1, the Company carries out extraordinary maintenance work for structural reinforcement in the station tunnel. ATM prepares an information plan for passengers and residents of the area with planned changes to the service. In fact, between the Pagano M1 and Lotto M1 M5 stations, a route along which the interruption of train traffic is necessary for the work to be carried out, activates for customers a bus service and the upgrading of the M5 frequencies.

#### Fleet renewal

- > September 2022 – The award of the tender - following a public procedure - to Hitachi Rail S.p.A. for the construction of new metro trains. This is a framework agreement for the supply of 46 new trains with a total investment value of EUR 368 million. At the same time, a first application contract was signed for 21 vehicles for the M1 line for a value of EUR 168 million.
- > November 30, 2022 - The tram built by Stadler Valencia arrives at the Officina Generale in via Teodosio Tramlink, which, together with the other 79 of the contract, is part of the company's investment plan for the renewal of the entire fleet. Tramlink will circulate from spring 2023 after the necessary technical tests.

### Renewal of the National Collective Labor Agreement (AutoFerrovieri)

- > May 10, 2022 - After a complex and long negotiation is stipulated between companies in the sector and trade unions a hypothesis of national agreement for the renewal of the CCNL autoferrotranvieri - internavigatori (TPL mobility), already expired on December 31, 2017. The agreement, signed by the trade union party with reservation, was then submitted to the referendum that involved all workers in the sector at national level.

The agreement primarily regulates, through the recognition of a “one-off” period from January 1, 2021 to June 30, 2022 (the previous period from January 1, 2018 to 31 December 31, 2020 had already been regulated by the minutes of the national agreement 17 June 17, 2021, with which the comparison for the renewal of the CCNL was reopened) and determines the salary increases to be recognized during the period of its validity, which will expire on December 31, 2023.

Finally, the agreement also regulates the recognition, as from July 1, 2022, of an allowance for each day spent on holidays (allowance in addition to the normal salary already recognized) and, in order to develop *the* welfare system, with effect from January 1, 2023, a monthly contribution to the operation of the “TPL Health Fund” is defined by companies.

- > June 11, 2022 – The trade union organizations report that, through the referendum validation held throughout the national territory, the referendum concludes with more than 73% of favorable votes, thus accepting the application of the national agreement for the renewal of the CNL of May 10, 2022. The national agreement therefore provides for the disbursement of EUR 500 “one-off” to be paid in two equal-sum solutions, the first with July’s salary and the second with November’s salary. There is also an increase monthly wages of EUR 90 (EUR 30 for July 2022, EUR 30 for June 2023 and EUR 30 for September 2023), a monthly contribution of EUR 12 for the operation of the “TPL Health Fund” and the establishment of a new allowance called “Holiday pay allowance” of a daily value of EUR 8 for each day spent on holidays as from July 1, 2022.

### Recruitment campaign

- > January 2022 – The Parent Company ATM S.p.A. relaunches the recruitment campaign, launched in February 2021, aimed at finding drivers for surface lines, always aiming to increase the presence of women in staff; It is distributed in Milan and published in some online newspapers addressed to the territorial basins of Puglia and Campania.
- > May 2022 – As part of the 2022 recruitment plan, the campaign aimed at finding drivers for surface lines is launched, while promoting the offer to male and female candidates of free course for the achievement of the Qualification Charter of the Driver, compulsory professional driving qualification for passenger transport. The campaign is spread in Milan on the digital canopies of the surface stops, on the digital and social channels of ATM and is published in some online newspapers.

### First hires in CityLink Smart Mobility by ATM

- > July 2022 – CityLink takes over the first three resources of the Smart Mobility team. This begins the process of creating a new team with a set of skills related to the creation of innovative smart mobility products and services, supported by new technologies and new implementation approaches and designed strictly putting users at the center (“user centric” approach).

## Environmental sustainability, sustainable mobility and innovation

- > May 12, 2022 - Inauguration of the first ATM Green Wall built on the facade of the Giambellino bus depot on a total area of 350 square meters and with over 10,000 plants of 20 different species, the design of which, involved the community and associations of the neighborhood and has among its objectives the improvement of the quality of the environment.

## Corporate Governance

- > April – August 2022 – The Board of Directors of the Parent Company ATM S.p.A. renews its supervisory body for the three years 2022-2024, confirming the previous collegial composition and its components; likewise, the companies directly controlled by ATM S.p.A. (GeSAM S.r.l., Rail Diagnostics S.p.A., NET S.r.l., International Metro Service S.r.l. and CityLink S.r.l.) shall renew for the three-year period 2022-2024 the Supervisory Body upon expiry of its mandate by appointing as its members, on the Parent Company's address and where possible, the same three members of the supervisory body of ATM S.p.A.

## Customer initiatives

- > June 1, 2022 - ATM, in order to prevent all subscribers from traveling and practices for the renewal of the electronic card, extends the initiative that allows those in possession of an ordinary card, senior or students expiring by March 31, 2023 to renew it at no cost and for another 12 months using the totems present in the subway stations or going to the retailers qualified to recharge the subscriptions.
- > August 1, 2022 - ATM launches the subscription campaign aimed at promoting the digital mode, that is, the website [www.atm.it](http://www.atm.it) and the ATM Milano app for the purchase of the card on which the subscription is loaded and to promote the use of Tessy, hi-tech stations located in the main stations of the subway, to print in self-service mode the card on which to load the travel titles; ten new seats that are added to the four already operative, placed in the stations of greatest traffic.
- > September 19, 2022 - To enable eligible customers to redeem the bonus granted by the Ministry of Labor and Social Policies for the purchase of monthly or annual subscriptions to public transport services from September 1 to December 31, 2022, ATM provides on the site a functionality on the reserved area and a dedicated page with all the information useful for the request; on the social channels it creates infographics to answer the faq and to provide assistance to the users.
- > December 6, 2022 - ATM publishes the platform Information Without Barriers, accessible from the website [www.atm.it](http://www.atm.it) and from the ATM Milano app, which provides real-time information updated every 10 minutes on the operation of elevators and stairlifts present in the stations of the 5 metro lines. The Company communicates the start of the service through its digital and social channels and by sending direct mail to the loyal group of passengers with mobility disabilities with which the platform was experimented before its implementation on the site and on the ATM Milano app.

### Activities abroad

- > In 2022 Metro Service A/S puts into service 8 new trains for the M1 and M2 metro lines.

### International events

- > June 2022 - On the occasion of the EUMO European Mobility Expo in Paris (6-9 June 2022), ATM, as a guest of honor together with the Municipality of Milan, presents to the audience of sector specialists from all over the world the news on the innovations of its transport services offered to the community; enhances on social channels the interventions of management with the aim also of helping to improve international positioning.
- > November 2022 – CityLink – Smart Mobility by ATM participates in Smart City Expo World Congress 2022, held in Barcelona (Spain), in conjunction with Tomorrow Mobility, the spin-off event dedicated to the mobility of the future. On this occasion the team met start-ups and companies working in the field of “Smart” ideas and technologies applied to the city and mobility. It was a valuable event to intercept new solutions and innovative partners that can support the grounding of the ambitious Smart Mobility agenda driven by ATM.

### Honors and awards

- > June 18, 2022 - ATM wins the “Golden Apple” of the XXXIV edition of the Marisa Bellisario Award as Work Life Balance Friendly company; The recognition is attributed to the Company with the motivation of “having implemented strategies and plans for the reconciliation and development of women’s careers, demonstrating that the company’s competitiveness can and must combine with social sustainability”.